



Elegant Building Materials Inc.

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Elegant Floors Maintenance Guidelines

MAINTENANCE PROCEDURES- ENGINEERED HARDWOOD FLOORING

- ✦ Use of rug or mat at all entrances. Removal of dirt and grit before it gets on the floor is best. Shake out and wash rugs and mats as necessary.
- ✦ Routine maintenance would include not only sweeping, but vacuuming and dust mopping. Caution: Do not use a treated dust mop. (Mop treated with silicone, wax or other treatments may damage your wood floor finish).
- ✦ Never wet mop a hardwood floor as excess water may harm the hardwood and could cause premature wear. Wet mopping will void your warranty.
- ✦ Use of felt protectors under chairs or furniture is recommended.
- ✦ Check shoes regularly as a protruding nail from a worn or lost heel can scratch and puncture a floor.
- ✦ If you have pets, check their nails on a regular basis.
- ✦ Use non-wax hardwood cleaner (BRAND NAME: **BONA** <http://www.mybonahome.com/Wood-Floors-101.html>) to clean the floor. Follow the manufacturer's instruction in damp wiping your floor.
- ✦ The use of ammonia is not recommended as it can discolor the wood also it is very harsh on finishes.
- ✦ Use of vinegar is not recommended. It is an acid that can etch the finish and create a dull look.
- ✦ Use of any oil soap product is not recommended as it usually leaves a residue that can be sticky and difficult to remove as well as attracting dirt.
- ✦ The use of silicon products and wax is not recommended.
- ✦ Manufacturers' finish delays and reduces most of the sun shading phenomenon that causes wood to darken and or lighten over time. However, hardwood flooring still needs to be protected from sunlight and intense artificial lighting to reduce discoloration of exposed wood. This phenomenon with wood surfaces is normal and natural.
- ✦ Because hardwood flooring shrinks and expands with changes in humidity, some control of interior humidity should be in place to minimize the changes. This is part of hardwood flooring maintenance. Following is preferred environmental conditions:

Preferred environmental conditions:

Average temperature: 68F to 72F

Average relative humidity: 40% – 50%